# MOBILE MARKETING

INSIDER STRATEGIES TO TAPPING INTO THE EVER-GROWING MOBILE SHOPPING MARKET!



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## Introduction

If you're looking to skyrocket sales, connect with your target audience, and send an **endless surge of highly-targeted traffic** to your website, you must tap into the **power of mobile marketing.** 

The number of mobile shoppers is at an all-time high, and it'll only continue to grow over the next few years. With more people using their mobile devices to interact online, conduct business and complete purchases, it's crucial that you build a business that is both mobile-friendly, and engages the busy, on the go shopper.

In fact, according to Salesforce.com, **5 percent of all digital retail traffic** flows through social channels, such as Pinterest, Facebook and Instagram!

Consider what this could mean for your business. You could easily double, maybe even triple your sales just by tapping into the evergrowing market of mobile shoppers.

This special report reveals the insider strategies to creating high converting marketing campaigns on some of the leading social platforms so that you can get your message in front of thousands of potential customers.

I'll also show you how to join the ranks of successful ecommerce websites who have utilized apps in order to maximize sales and build brand loyalty faster and easier than they ever thought possible.

So, without further delay, let's get started!

# What is Mobile Marketing?

Let's start with a quick definition of exactly what mobile marketing is:

Quite simply, mobile marketing is the concept of developing marketing campaigns that appeal specifically to mobile device users.

This could include everything from the structure of your website, and how it allows mobile visitors to interact and connect with your products, but it also could comprise of ad campaigns that are primarily designed to attract mobile shoppers.

The future of mobile marketing is here, and if you're not working to implement some sort of mobile marketing strategy into your business, you're missing out on a massive segment of your market.

According to Marketing Land, **nearly 40% of Internet time** each day is spent on mobile devices, while **more than 70% browse** more web pages on tablets rather than smartphones.

And while a few years ago, most people would connect to social media

sites using desktop computers or laptops, these days most users use

the available apps, such as the one Facebook, Skype and Twitter.

The same goes for retail-based apps such as, Amazon and Ebay, just to

name a few.

In the next chapter, we'll look at some of the ways people have been

successful with mobile marketing campaigns and how you can follow

their lead.

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# **Mobile Marketing Strategies**

There are many ways you can implement mobile marketing into your business strategy so that you're able to broaden your outreach and connect with a larger segment of your market.

Here are a few ways to get started:

#### **QR Codes:**

QR Codes are scanned by recipients using their smartphones. Once scanned, users are then directed to a specific website, landing page or offer. You can feature QR codes on business cards, flyers, in direct mail packages, or even postcards, just to give you a few ideas! Create your QR codes here: https://www.grstuff.com/

#### **Location-based marketing:**

This is a direct marketing strategy in which specific ads appear based on a user's current location.

For example, restaurants can take advantage of location-based marketing by having their place of business featured whenever a potential patron is within a couple miles from their business.

**In-app Marketing:** 

With services like AdMob by Google, you can easily promote your

website's app inside of other popular apps to generate more brand

awareness, increase clicks and maximize revenue.

Check it out here: https://www.google.com/admob/platform.html

**In-game Marketing:** 

Have you ever played a game and suddenly an advertisement appears

that you must watch before you can continue to play? This is in-game

marketing, and it's one of the most effective ways to get your message

in front of potential customers without having to spend a fortune in

advertising. You can take a closer look by visiting in-game advertising

agencies including: <a href="https://www.rapidfire.com/">https://www.rapidfire.com/</a>

**SMS Marketing:** 

This strategy involves capturing a user's phone number so that you can

send them text-based offers. According to Mitek, over 80% of

Millennials revealed that their phone is the first thing they check each

day, SMS marketing can be a very effective technique at getting

attention and maximizing exposure.

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In fact, compared to email campaigns that can sit in a users inbox for days (or worse, caught in a spam filter and never seen), with SMS, you're able to get your message seen almost immediately after they've been delivered.

In addition, with SMS marketing you're able to interact in a far more effective way by gaining valuable feedback from recipients as well as tracking response rates.

To try out SMS marketing go to <a href="www.winsms.co.za">www.winsms.co.za</a> where you will be able to sign up for a free no obligation trial account.

If you need any help getting started you can contact the WinSMS Support Team <a href="here">here</a> and they will be happy to take you through the process of setting up your account and getting started with WinSMS.

# Creating an App For Your Business

According to Bizrate Insights, over 45% of all U.S. shoppers make purchases via the use of retail apps, at least once a month.

Think about how many apps you may personally use, such as EBay,
Amazon, Walmart or Groupon. These companies utilize apps to
encourage sales and build customer loyalty. Chances are, you've likely
made at least one purchase using an app in the past few months.

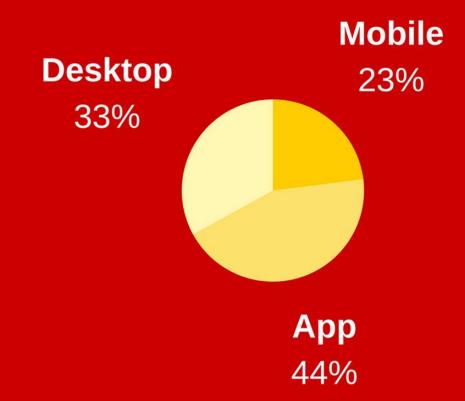
And according to Criteo Inc, app-based shoppers are **three times more likely to make a purchase** after viewing a product detail page than even mobile web shoppers!

In the world of e-commerce, apps are certainly changing the landscape of online shopping.

Take a look at the infographic below for a visual example:

# E-Commerce Transactions Using Apps

source: .digitalcommerce360.com



Over 46% of all U.S. shoppers purchase using retail apps.

65% of all consumers have retailer apps on their phones.

One of the best ways to interact with on-the-go consumers is by offering them an app that makes it easy to browse and purchase your products.

Consider just how many people don't have the time to sit at the computer when evaluating products. If you want to boost sales and build a loyal customer base, you <u>need</u> to cater to the busy parent, the on-the-go professional, and the younger crowd of customers that spend hours of their day on mobile devices.

Here are a few more reasons why it's important to consider creating an app as a digital extension of your brand:

#### **Apps Simplify the Purchasing Process**

Once a person becomes comfortable using an app, chances are they'll continue to use it every time they purchase, or connect to your community or online store. Apps make shopping fast and easy, especially for those with limited time.

#### **Apps Provide Invaluable Customer Data**

Apps allow you to collect important customer data, including purchase histories, email addresses, as well as age and location demographics.

This information can be invaluable when creating ad campaigns or

marketing initiatives, allowing you to better target your audience.

**Reward Apps Build Loyalty** 

Consumers love a bargain and they also appreciate being rewarded for

purchasing through your store. In fact, loyalty-based reward apps are

so popular that customers will often remain with the brands that offer

them reward incentives even when the prices of products are higher

than competing companies that fail to offer an app!

**<u>Tip:</u>** Consider creating a loyalty based app that rewards users with

special discounts and coupons as well as providing them with the ability

to keep track of the rewards/points so they're encouraged to continue

shopping with you.

This is one of the easiest ways to improve customer retention and

build a trusted brand.

So how can you build an app for your e-commerce website in order to

boost sales and satisfy the ever-growing demand from mobile

shoppers?

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Here are a few ways to get started:

**Appy Pie:** 

With their ecommerce app builder, you can integrate your current

product listing from your website right into your new ecommerce app

so that customers can buy and sell from within the app. Engage with

your customers through effective push notifications from App Builder

Appy Pie, and keep them updated regarding new offers and products.

**Visit**: https://www.appypie.com/e-commerce-app-builder

**Top Recommended: Shopify** 

One of the easiest ways to build an app for your store is by combining

the power of Shopify with the mobile app creator available here:

https://apps.shopify.com/plobalapps-mobile-application and here:

https://shoutem.com/apps/shop-and-e-commerce-app-builder/

Spend some time evaluating the different app development options in

order to find the one that works best for you. Then create an app that

encourages customer engagement and loyalty.

Here are a few other ways to develop your app:

#### Hire a Developer

You can easily hire an app developer from marketplaces like <a href="https://www.eLance.com">www.eLance.com</a> and <a href="https://www.eLance.com">www.Freelancer.com</a>. Just make sure that your developer is available for ongoing support and updates whenever needed.

#### Hire an Agency

If your budget allows for it, you could outsource your app to an agency who would be responsible for providing maintenance, updates, bug fixes and security protocols. Agencies can also work on developing future enhancements and personalization options which can add value to a customer's experience.

Here is a list of available agencies to help you get started:

https://experts.shopify.com/services/store-setup/customize-design

**Social Marketing on Mobile** 

If you're looking to get your business in front of thousands of

prospective customers, you'll want to consider creating targeted ads

within the most popular social media platforms and communities.

Here's how to get started:

Instagram: <a href="http://www.Instagram.com">http://www.Instagram.com</a>

Boasting over 400 million users each day, and over 100 million photos

shared, Instagram is a titan in the realm of social marketing. One of the

easiest ways to reach your audience is with Instagram ads.

Advertisers have several options to choose from including:

Video Ads

- Photo Ads
- Carousel Ads
- Stories Ads

Instagram ads uses Facebook's demographic data to display highlytargeted ads. This means it's exceptionally easy for you to reach a **very specific segment of your market**.

You'll also gain access to in-depth monitoring, tracking and historical data that provides you with the information you need to gauge the effectiveness of your ad campaigns.

Instagram's advertising model is based on **CPM** (cost per impressions) which means that you pay only when your ads are seen.

In addition, you can choose between a **daily budget** (where you cap your spending off per day once it reaches your limit), or set a **lifetime budget** where your ads expire only after the entirety of your budget has been exhausted.

Another way to gain followers and maximize exposure at absolutely no cost is to post content regularly, and use relevant hashtags. Hashtags are those things you see that look like: #hashtag, and they are equivalent to keywords. You must use the # sign in front of the tag, and there must be no spaces.

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If you have multiple words in your hashtag, you can either combine them all into one word like this:

#thisisyourhashtag

Or, you can separate them with underscores, like this:

#this\_is\_your\_hashtag

You can have up to 30 hashtags in each Instagram post.

Yelp: http://www.Yelp.com

With over **90 million unique mobile users** every single month, you won't want to overlook the potential exposure that Yelp has to offer.

If you own a brick and mortar business, you'll want to set up a page on Yelp that allows for customers to post reviews and feedback.

You can further boost exposure with Yelp by paying for a sponsored advertisement.

#### **Facebook Advertising:**

One of the most popular ways to advertise to mobile users on Facebook is with their carousel format which gives advertisers the opportunity to

feature multiple product images and links within one ad.

There are two different places you can create an ad on Facebook—the Ads Manager and the Power Editor. The Power Editor includes more features, but the Ads Manager is said to be a bit easier for people who are just starting out, however you can also use both in different ways.

For example, you could create your ads in the Power Editor, and then monitor your campaigns and make changes with the Ads Manager.

Fortunately, Facebook has a solid interface that walks you through the entire process.

>> <a href="https://www.facebook.com/adsmanager/manage/campaigns">https://www.facebook.com/adsmanager/manage/campaigns</a>

Facebook advertising is one of the platforms that provides the most targeted campaign options. With their sophisticated ad system you can target your ads based on gender, location, hobbies/interests, occupation, education, age, as well as many other options.

You can also choose where and when your ads appear which makes it a powerful advertising platform when trying to reach mobile shoppers as

you can choose to show your ads only to mobile users and even specific

mobile devices.

Creating a great ad can take some time, and you might have to test a

few different ads before you find one that has the best CTR (click-thru

ratio, or the number of people who see the ad and click on it vs. the

number of people who don't.)

**Facebook Pages** 

You can also use your Facebook business page to drive targeted traffic

to your ecommerce store in a few different ways. To start, if you own a

brick-and-mortar store, you should make sure you list your business

hours and location in the About section of your page so that potential

customers can easily find you. Also, those using Facebooks "Nearby in

your neighborhood" feature will see your page.

A Facebook page provides your business with the opportunity to

connect to customers, provide updates on specials, discounts or time-

limited events. You could also run giveaways and contests on your page

in order to boost exposure and drive fresh traffic to your online store.

You can create your Facebook business page here:

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https://www.facebook.com/business/pages/set-up

#### **Create a Facebook store**

With <u>Shops</u>, you can display and sell products on Facebook and Instagram. People who visit your shop can browse your products, make purchases, and get to know your brand. You'll create your shop in <u>Commerce Manager</u>, a platform you use to manage your inventory and sales on Facebook and Instagram. Another solution is available at <a href="https://www.bigcommerce.com/essentials/facebook/">https://www.bigcommerce.com/essentials/facebook/</a>

#### **Pinterest Advertising:**

With Pinterest's Buyable Pins, merchants can sell their products directly to their mobile audience without forcing them to leave the platform.

After you've been approved, you can feature as many products as you wish while creating a frictionless checkout experience that makes it easy for mobile shoppers to purchase your products quickly, all from within the Pinterest app.

You'll need a Pinterest business account in order to utilize their Buyable Pins advertising platform and once you're ready, you can apply via Shopify at: https://www.shopify.com/blog/pinterest-marketing

**Tip**: Review Pinterest's policies prior to requesting approval in order to determine if your business is eligible. You can find out more here: https://policy.pinterest.com/buyable-pins-guidelines

#### Here's how Buyable Pins work:

After you're approved, any pins on your public boards that link back to specific products will now feature an "Add to Bag" button. You can display your buyable pins in many places including within category feeds, search results, on boards of other people who have saved your products and within the home feed.

Once you have Buyable Pins enabled, you can take advantage of Pinterest's' extended advertising options which enable you to promote your Buyable Pins in order to maximize exposure. And with Pinterest's advertising channels you'll be able to easily monitor traffic and sales from within your Ads Manager.

## **Final Words**

Here are a few final tips to help you build stronger mobile marketing campaigns that will connect with your target audience:

#### **Know Your Audience**

In order to create mobile marketing campaigns that connect to your audience, you need to know <u>exactly</u> who they are.

For example, are they avid gamers? How old are they? Where do they spend most their time online? The more you know about your audience, the better you'll be able to create highly-targeted campaigns that generate results.

#### **Try Different Mobile Marketing Strategies**

Don't just stick to one mobile marketing campaign. Test out different types of mobile marketing to find out what works best for your business. Don't be afraid to branch out and try new things!

#### **Test & Track Everything**

Keep track of how your audience responds to different mobile marketing campaigns. That way you know where to invest your

marketing dollars and what just isn't working.

**Build an App for Your Ecommerce Site** 

Consider developing an app that highlights your products and caters to

the mobile shopper. Incorporate a reward program into your marketing

strategy that rewards loyal buyers.

I wish you the very best of success!

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### Resources

Here are several resources that will help you build powerful mobile marketing campaigns:

#### WinSMS Bulk SMS Gateway

With WinSMS there are many ways you can send SMS and you can get started immediately with a free no obligation trial account:

>> https://www.winsms.co.za/

#### **Google Ads:**

Run split-test, in-app mobile ads through services like Google Ads:

>> https://adwords.google.com/home/how-it-works/

#### **Track Mobile Use:**

Google Analytics is an easy way to monitor mobile usage of your website and is easy to set up and configure.

>> https://www.google.com/analytics

#### **Verify Your Website is Mobile-Friendly:**

https://search.google.com/test/mobile-friendly